

Online Vehicle Registration

Are there any fees associated with an online registration renew

What is the deadline for submitting an online renewal?

Registration renewals must be submitted NO LATER THAN the 18th of the renewal month. This is to allow adequate time for your payment to reach the Town and your renewal to be printed and returned to you by U.S. Mail so that you may receive it before the end of the month. Note: New legislation enacted in 2007 allows all motor vehicle registrations to be renewed up to 4 months early.

How soon will I receive my registration renewal in the mail?

It takes between 4 and 7 business days before the Town will receive your payment after you have submitted your payment online. Before the Town receives the payment, it goes through an ACH Clearing Process to ensure that your account funds are sufficient or your credit card has a sufficient credit limit remaining. Your registration will be mailed to you immediately upon receipt of the payment.

Please allow at least 2 weeks to receive your new registration and plate decal by mail. Due to variations in mailing time, some orders may take a little longer. If you do not receive your new registration documents, you may contact the Town Clerks Office at 603-659-3073, ext. 1.

Which types of vehicles can be renewed OnLine?

In general, only the following types of vehicles, which have previously been registered in the Town of Newmarket, may be renewed OnLine:

- Passenger Vehicles
- Small Commercial Vehicles - including vans, pick-ups and S.U.V.s weighing up to 8000 lbs
- Light Duty Trailers
- Motorcycles which have not been taken off the road

Examples of vehicles which CANNOT be renewed OnLine include:

- Boats
- Vehicles weighing 8001 pounds or more

If you own a vehicle which cannot be renewed OnLine, you must come to the Town Clerk's Office.

What information is required to Renew my motor vehicle online?

-
Plate Number

-
Plate Type This can be found on your registration or Courtesy Renewal Notice. (see below for help in determining your plate type)

-
Last 4 digits of VIN (vehicle identification number) This can be found in the upper right-hand corner of your Courtesy Renewal Notice or on your registration.

-
Date of Birth – If your vehicle is registered to a lease company or corporation, you must use the 'corporate date of birth'

which can be found on your registration.

Examples of "Plate Types":

PASS Passenger Vehicle
IPASS Initial Passenger Plate (Vanity Plate)
CPASS Conservation Passenger Plate
HCAP Handicap Passenger Vehicle
IHCAP Initial Handicap Passenger Vehicle (Vanity Plate)
VVETE Veteran Passenger Vehicle
DVETE Disabled Veteran Passenger
IDVETE Initial Disabled Veteran Passenger (Vanity Plate)
MOTO Motorcycle
IMOTO Initial Motorcycle Plate (Vanity Plate)
TRAI Trailer
FARM Farm Plates
CONEQ Construction Vehicle
TRAC Farm Tractor
ANTI Antique Vehicle
IANTI Initial Antique Vehicle (Vanity Plate)

Are there any fees associated with an online registration renewal?

Fees are not charged or collected by the Town of Newmarket. However, the third-party online bill processor does charge the following convenience fees. You will be shown your renewal fee including any convenience fees before being asked to complete the transaction.

-

Payments by bank account (checking or saving) are: \$ 0.25 (25 cents) for each payment transaction (i.e., \$ 0.25 (25 cents) for the Town registration fee and \$ 0.25 (25 cents) for the State registration fee.)

-

Payments by credit card are: Approximately 2.7% is charged for each payment transaction.

What are the hours to renew OnLine?

OnLine registration renewal is available 24 hours a day, 7 days a week—up until the 18th of each month. Most renewals will be processed within 5 business days and mailed. Please allow 2 weeks for delivery.

My address has changed since I last renewed my registration. Can I renew OnLine?

No, DO NOT renew OnLine if you have changed your name or address. You must complete your registration at the Town Clerk's Office.

My name has changed since I last renewed my registration. Can I renew OnLine?

No, DO NOT renew OnLine if you have changed your name or address. You must complete your registration at the Town Clerk's Office.

I did not get a renewal notice in the mail. Can I still renew OnLine?

Yes, you can renew your registration OnLine regardless of whether you received a Courtesy Renewal Notice, as long as you have a current Newmarket registration and your vehicles weighs less than 8,001 lbs.

My registration has already expired (or is expiring very soon). Can I renew OnLine?

No, DO NOT renew OnLine if your registration has expired. You must complete your registration at the Town Clerk's Office.

How do I pay for my renewal?

You can pay for your renewal using a checking account, savings account, DiscoverCard, Master Card, or American Express. (VISA is currently not available; however, we hope to be able to offer this credit card in the near future.)

How will I know my transaction went through ok?

You will be shown the renewal fee before you are asked to complete the transaction. The fee amount and a Confirmation Number is issued and shown on the confirmation page that you receive after submitting your order. You will also receive an e-mail message acknowledging your transaction. When your payment is received by the Town, your registration will be processed and mailed; and you will receive an additional e-mail advising you of this.

If for any reason your transaction fails or is rejected, you will receive an e-mail message advising you of the failed transaction.

How far in advance may I renew my registration?

You may renew your registration online anytime beginning 4 months prior to your renewal month --up until the 18th day of your renewal month.

Can I cancel my OnLine renewal?

No. Once a renewal has been processed online, it cannot be canceled.